



## Mission Statement

Our health plan improves the health and well-being of our members and their diverse communities.

## Vision Statement

Network Health is the plan of choice for MassHealth and Commonwealth Care members and providers. We are nationally recognized for our innovative programs and partnerships.

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## Core Values

### **Our members come first**

Their health care needs guide all our decision-making.

### **Our partners are key to our success**

We partner with members, health care professionals, and community groups to advance excellence in care and service.

### **Our integrity is absolute**

We are good stewards of our resources while being socially responsive to the needs of the diverse communities we serve.

### **Our employees are our greatest asset**

We respect the worth of each employee. Our work environment promotes creativity, teamwork, professional growth and development, and a bias to action.

### **Our services are driven by quality**

We strive for continuous improvement and innovation in all that we do.